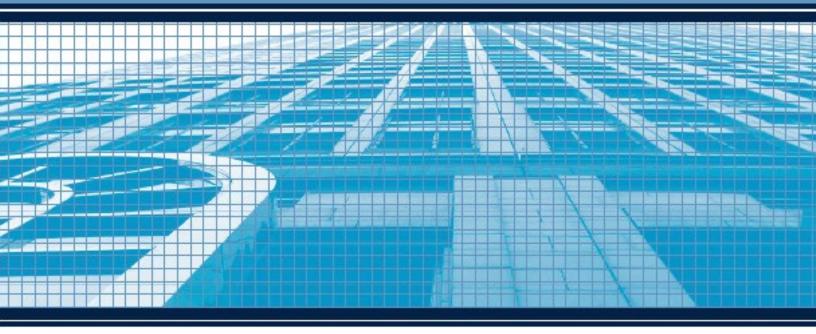


## COMPANY PROFILE



#### WHAT WE DO

- MANAGE THE BUSINESS RISKS WITH YOUR PROJECT
- PROVIDE EXPERTISE AND A RESOURCE
- FACILITATE TIMELY, OBJECTIVE DESCISION MAKING
- MANAGE THE HUNDREDS OF DAILY DETAILS
- USE AN ORGANIZED AND DETAIL APPROACH
- ASSURE QUALITY AND ACCOUNTABILITY...AN AUDITABLE PAPER TRAIL



The Coughlan Group, Inc. offers professional project, development and facilities operations management consulting services, design & build and construction management services with no affiliation to any design or construction companies. Our teams of professionals, are experts in areas such as; project management, architecture, engineering, construction management, cost control, and facilities planning. They are most adept at managing the process that draws all aspects of relocation, consolidation and/or a 'retrofit process' together.

The Coughlan Group, Inc. is a New York State S-Corporation, with an office located in Mid-Town Manhattan and New Jersey. Services offered range from:

- Real Estate Advisory Services
- · Due Diligence Studies
- Project Planning
- Project Team Selection
- Cost & Schedule Development/Management

- Contracts Development & Management
- Construction Management
- Clerk of Works Field Services
- · On-Site Coordination
- Close Out

Please refer to the core strengths as outlined on next pages. Projects range from large scale intra-state redevelopments and consolidations upwards of 2,000,000 RSF to renovations/restorations of special use facilities under 5,000 RSF. Whatever the project, TCG's primary job becomes the coordination of efforts to achieve the client's desired results



### **TCGBackground**



- An independent project management consulting firm
- 25 years in business as TCG
- Office located in NYC
- \$5 M insurance
- A company of professionals with over 80 years of Industry Experience
- Strong client base
- A team of professionals with experience in project management, construction, real estate, architecture, engineering, technology and finance
- A proven management firm with experience in Financial, retail, hospitality, tenant relocations, building infrastructure upgrades, conversion and out of ground development
- A firm that has managed many similar assignments
- A local firm with local knowledge

# TCG Provides Expertise and a Resource



- Manage the hundreds of daily details
- Be a partner in the process
- Understand the Client business needs
- Assure quality and accountability
- Use an organized and detailed approach
- Be flexible to meet a Client's needs
- We are Good Listeners/Communicators
- A Boutique Firm- Flexible
- Reputation Driven- Repeat work is a direct result of our performance
- Not leveraged from other business Lines
- We have sat in ALL chairs Good Rounded Experience
- Our Client Relationships are instrumental to our future growth.
- We don't need to meet a monthly quota in Billing or receivables
- Enhance the productivity of project team
- Project management body of Knowledge
- Accurate and comprehensive cost control tools
- Objective, concise evaluation of options
- Increased availability of industry resources and standards
- Provides benchmarking data

#### BUSINESS EXPERIENCE – CORE STRENGHTS

#### **PROJECT & COST MANAGEMENT**

#### **Manage Complex Project Types**

- Infrastructure & Base Building Project
- Churn Projects
- Tenant Fit-Out
- Multi-Site Projects
- Occupancy Planning
- Ground-Up Development

#### **Access To Resources**

- Staffing- Full Time And Variable Resources
- Technology Options
- Process Improvements

#### **Common Integrated Processes**

- Speed To Market Analysis
- Budget Pressure
- Customer Satisfaction

#### **DEVELOPMENT MANAGEMENT**

#### **Development Management** Services

- Highest & Best Use
- Development Feasibility Studies
- Development Advisory
- Redevelopment
- Build-To-Suit

#### Areas of Specialty

- Corporate Headquarters
- Cultural Institutions
- Data Centers
- Health Care
- Higher Education
- Hotels
- Institutional Real Estate
- Mixed-Use
- Museums
- Not For Profit
- Office
- Residential
- Retail

#### **OPERATIONS MANAGEMENT**

#### **Use of Operations Software Program** for the Following:

#### **Quality Control**

- Work-Flow & Productivity Improvement
- Performance Measurements & Standards
- System Evaluation. & Selection
- Process & Systems Training

#### **Financial Services**

- Accountable Cost-Control
- Waste-Reduction
- Cost-Effective Purchase Management
- Auditable Paper Trail

#### **Procurement**

- Tracking & Control Of Supplies & Services
- Consolidated Order Processing

#### REAL ESTATE ADVISORY SERVICES

- Working With Our Client in the Selection Process
- Portfolio Analysis / Optimization
- Business Function Vs. Location / Space Strategy
- Broker Interview/ Selection
- Space / Site Due Diligence
- Space Selection

- Lease Negotiations / Work Letter Development

#### SUSTAINABILITY IMPLEMENTATION **MANAGEMENT**

- Sustainability Implementation Management
- Exterior Envelope
- Interior Review And Energy Efficiency Analysis (Ashrae 189)
- Interior Envelope
- Lighting / Energy Analysis (Lid)
- Light Control Performance
- HVAC Fresh Air Intake Analysis
- HVAC Maintenance Clean Air
- HVAC Balancing
- Water Use Analysis Recycling / Treatment
- Cooling Towers
- Irrigation Rain Water Recycling
- Fixtures Age / LED / Etc.

#### **FACILITIES MAINTENANCE MANAGEMENT**

- Due Diligence Report On Maintenance / Service / Construction
- Maintenance Service Scope Development
- Vendor / Contract Management
- Asset Life Cycle Maintenance Review
- Sustainability Review Implementation

#### **Working With Our Clients - Steps to Building Efficiency Improvements**

- Building Automated System Suitability
- Building System Set Points Stop Tweaking Systems
- Training Staff for Building Size
- Keep Good Staff –Train to Reduce Turn Over
- Keep Outside Air Damper & FA Purge systems Working
- Keep Equipment Updated (Antiquated / Out Of Warranty)
- Develop a Comprehensive Building Operations Plan (Why / Where / When)



#### CORPORATE INTERIORS

TelevisaUnivision – Multiple Projects

Konrad Group

**PPC Enterprises** 

Adelphi University

Exponents

Aurum Group

JaguarLandrover

Maserati

Alfa Romeo

Nissan North America

VEVO.com

Touro College – Multiple Projects

Manhattan Jewish Experience

Western Union – North East

**T&H Insurance** 

Beach Point Capital Management

Interpublic Group - Multiple Projects

Audemars Piguet USA – Multiple Projects

Vastardis Capital

Legacy Heritage

El Diario News Group

Central Synagogue - Multiple Projects

The Weinstein Co. NY – Multiple Projects

The Weinstein Co. LA

**EOS Fund Services** 

CIFC NY

CIFC London

International Council of Shopping Centers

(ICSC) - Multiple Projects

PDI- PA & NJ Corporate HQ – Multiple Projects

Welcome Wagon

Miramax

Mercer

MMC National Project Management- Multiple Projects

Ferring Pharmaceuticals – Multiple Projects

Marsh Advantage America

Marsh Risk Technology

J&H Marsh & McLennan, Inc.- Multiple Projects

McKinsey & Company

Price Waterhouse Coopers - Multiple Projects

Shadduck Hammond

Prudential Insurance Company – Multiple Projects

MSD Capital

United Staffing Systems

Sanders Karp & Megrue

Sanwa Bank – Multiple Projects

Toyo Trust Bank – Multiple Projects

Alliance capital Management Inc

Commerce Bank – Multiple Projects

Bank One – Multiple Projects

Harwood International Inc./Rolex NYC

Professional Detailing Inc. (PDI) - Multiple Projects

PaineWebber

RCN Telecom Services – Multiple Projects

The Skirball Foundation

#### FACILITY MANAGEMENT PROJECTS

TelevisaUnivision NY & NJ

Touro College

BNF - New York

#### RETAIL/SPECIAL USE CLIENTS

AP House NY -meatpacking

Omega USA

Aurum Group

JaguarLandrover – Manhattan

Maserati – Brooklyn

Alfa Romeo – Brooklyn

Nissan/Infiniti – Manhattan

Audemars Piguet - Service Center

Audemars Piguet – Flagship Store, NYC

Jil Sander/Barneys

Jil Sander/Bergdorf Goodman

Mikimoto – Multiple Projects

The Hotel Kitano

Jil Sander Worldwide

Thierry Mugler Couture/Parfums

Audemars Piguet NY

Audemars Piguet FL

H&M NY/NJ/CT – Multiple Projects

#### **HEALTHCARE**

RMA of NY

Kline Medical Offices

Stamford Hospital – Multiple Projects

NY Presbyterian Hospital

Skin Specialty Group

#### CULTURAL/INSTITUTIONAL

National Catholic Museum NYC

Central Synagogue – Multiple Projects

New York Foundling Hospital

### DEVELOPMENT/BLDG. RENOVATIONS

Adelphi University

Maserati Building - Manhattan NY

322-324 Main St.- Port Washington NY

Hotel Project Feasibilty - 439-443 West 54th - NYC

Ronald McDonald House, NYC - Multiple Projects

Marlboro Equities Projects - NYC – Multiple Projects

Citiwise LLC Projects – NYC

Dominion Management Projects – NYC- Multiple Projects

Cavan Development- NYC

Waldorf Realty Company- NYC

Bank One – Charleston, WV- Multiple Projects

St. Lukes Church, LI

Central Synagogue- School Renovation

Trinity Church (Multiple Buildings) – Multiple Projects



### Project Management Methodology



The Coughlan Group utilizes a goal-directed project management approach. We apply this system to the management of scope, organization, quality, cost, time and people.

Throughout the life of a project, The Coughlan Group implements four major management functions:

#### **PLANNING**

- Conceptual development/discovery
- Project scope statement
- Due diligence
- Budget and schedule
- Project milestone plan

#### **ORGANIZING**

- Scope reporting
- Milestone schedules
- Cost monitoring
- Web-based documentation of deliverables; budgets, agenda & minutes, schedules and summary reports

#### **IMPI FMFNTING**

- Delegation-work authorization/procurement & contracts
- Communication
- Coordination & control mechanism

#### CONTROLLING

- Monitor milestone schedule
- Web-based records
- Adjust as necessary for budgets, schedule and quality

#### INSTALLATION AND OCCUPANCY

Upon completion of the construction of the project The Coughlan Group, Inc. will coordinate and monitor system start-ups and approvals including furniture, electrical, telecommunication and equipment orders, and their delivery and installation. We will develop a RFP for issuance to movers and other vendors necessary to complete the physical move and provide such additional consulting services as may be required for the expeditious flow of the project through to successful completion and occupancy.

#### **POST-PROJECT**

The Coughlan Group, Inc. will participate in final payment negotiations with all vendors, contractors and consultants and approve and recommend final payment schedule.

We will prepare a final reconciliation of project costs with variance explanations and perform warranty site review after substantial completion to evaluate necessity of warranty claims.

Following the capital project, TCG will provide maintenance management of all building systems. Ensuring that the infrastructure is maintained properly and protecting the investment of our clients.



1800 2<sup>ND</sup> AVENUE
11 STORY CONDOMINIUM

#### MICHAEL COUGHLAN - President/Partner

As President, Michael Coughlan oversees and participates in all aspects of The Coughlan Group business activities. Proficient with the use of management information systems, Mr. Coughlan is adept at applying the appropriate technology and methods to individual projects and clients. Mr. Coughlan studied architecture and building technology in Cork City, Ireland. After graduation and immigration to England, he attended Henley Management College, Oxfordshire, and studied an Executive MBA in Project Management.

Michael has gained over 36 years of experience in the industry. Michael's architectural and construction experience is international. While residing as an architect in London in the 1980's, he was involved with Fitch & Company in developing and implementing the retail expansion of Oxford Street and other prominent locales. In addition, Mr. Coughlan was involved in corporate, retail, institutional and exhibition projects in Spain, England and Ireland. Since relocating to the United States in 1990, Mr. Coughlan has held a number of prominent project management positions as follows to name a few:

- Merger of **PriceWaterhouseCoopers**
- Merger of Marsh & McLennan and Johnson Higgins and follow on work nationally
- Hotel Kitano design & Construction NYC
- The re-design & renovation of the 85 room Ronald McDonald House in NYC
- The **Skirball Foundation** offices renovations in NYC
- Touro College School of Nursing,, School of Pharmacy & master budgeting for the Valhalla Campus
- Audemars Piguet North America, Service centers and retail and office spaces in USA since 2006
- Stamford Hospital Operating theatres, Bennet Cancer center, Cardiac center, GE Nuclear Camera, IMRT Room, Emergency rooms, IT infrastructure upgrade
- NY Foundling (The Foundling) Building renovation NYC
- Ferring Pharmaceuticals NY & NJ
- JaguarLandrover & Maserati Manhattan



The Coughlan Group's success can be measured by the company's continued growth, by our list of prestigious clients and by the exemplary recommendations offered by our clients and professional colleagues. We believe this fact, more than any single project's success, represents The Coughlan Group's commitment to client-focused partnerships.

#### Waldorf Realty Co.

Ianthe Kallas-Bortz President 718.332.3158

#### Ronald McDonald House, NYC

Wini Cudjoe Director of Operations 212.639.0100

#### Marsh McLennan Companies

Patricia Hagemann Global Chief of Staff 212.345.6717

#### TelevisaUnivision

Peter Lynch VP of Facilities 201.258.8489

#### Kline Medical

Dr. Mitchel Kline CEO 917.847.3777

#### Konrad Group

Geordie Konrad Co-CEO, 212 960 8385 www.konradgroup.com

#### **Public Pension Capital**

Annette Guarnaccio Senior Managing Director 646 205 1223

#### **Audemars Piguet**

Xavier Nolot
Past President USA
01141792519950
Xavier.nolot@audemarspiguet.com

#### The Kodak Group

Daniel Grgorinic Chief Operating Officer 9176480317



## COUGHLAN

[client-centered project management]



































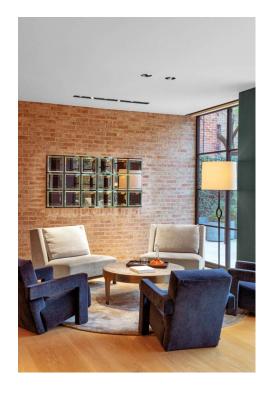
















### **Luxury Retail Experience**

## AUDEMARS PIGUET

Le Brassus







































### Nonprofit Organizations Experience















### **Luxury Retail Experience**









### **Luxury Retail Experience**

### **JIL SANDER**















### **Luxury Hospitality Experience**











### PROJECTS

### **Luxury Hospitality Experience**











### **Healthcare Experience**

# 





### **Healthcare Experience**







### Nissan North America - Tarrytown



## JaguarLandrover - Manhattan





639 11TH AVENUE
RENDERING: PROPOSED EXTERIOR
MODIFICATION OF SDA PARTNERSHIP RENDERING



### **Development Projects**



#### DEVELOPMENT/BLDG. RENOVATIONS

Adelphi University

Maserati Building –Manhattan NY 322-324 Main St.-Port Washington NY Hotel Project Feasibility -439-443 West 54th -NYC Ronald McDonald House, NYC -Multiple Projects Citiwise LLC Projects – NYC

74 Grand St – Hotel/Residential Building

Dominion Management Projects – Multi-Projects

- 235 West 71<sup>st</sup> St.
- 233 West 20<sup>th</sup> St.
- 74 Grand Street
- Bank One (Charleston, WV)
- East 60<sup>th</sup> St. (RMDH)
- 234 East 84<sup>th</sup> St.
- East 84 St Building Conversion

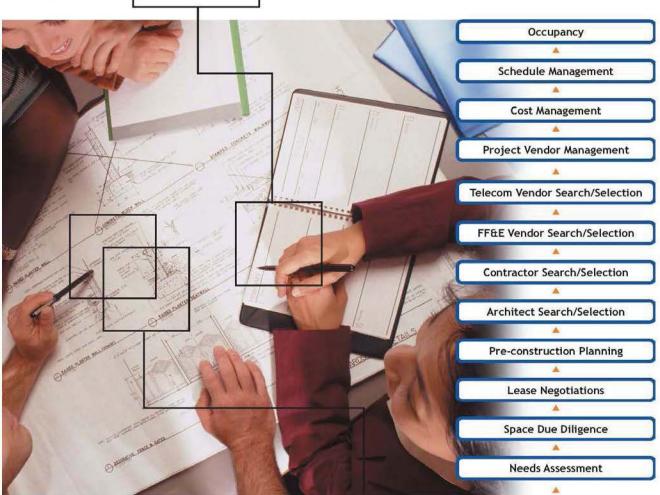
Waldorf Realty Company-NYC
Bank One —Charleston, WV-Multiple
Projects St. Lukes Church, LI
Central Synagogue-School Renovation
Trinity Church (Multiple Buildings) —Multiple
Projects

Cavan Development-NYC Marlboro Equities Projects -NYC —

- 1800 2<sup>nd</sup> Avenue
- 223 West 80 St

Ronald McDonald House – New Bldg East 60 St.

It's your project.



It's our profession.

The Coughlan Group, Inc.

We manage the project so You can manage your business



### The Benefits to the Client

- □ Manage the business risk associated with your project
- ☐ Manage the hundreds of daily details
- □ Provide expertise and a resource
- Use an organized and detailed approach
- ☐ Facilitate timely/objective decision making
- ☐ Assure quality and accountability

#### UNDERSTANDING PROJECT

- Definitive Scope of Work
- Needs/Philosophy of Client
- Site Conditions Due Diligence
- Interaction with Building Management
- Schedule Development
- Design Team Deliverables
- Client Cost Restraints
- Manage day to day details
- LEED Component
- Value Engineering Management

#### **CREATING ROAD MAP for SUCCESS**

- Project management handbook (Project Charter)
- Roles and responsibilities matrix
- Request for proposal
- Bid leveling process
- Forms of agreement
- Cost management
- Invoice processing
- Approval process
- Weekly site review
- Progress tracking
- Project schedule analysis
- Weekly status reporting meetings
- Project closeout process

Michael Coughlan

President

The Coughlan Group

**Phone:** 212-867-2145 **Mobile:** 917-881-4835

**Email:** mcoughlan@thecoughlangroup.com